

Everett Free Library

Hotspot Lending Agreement

The Everett Free Library is partnering with T-Mobile to offer mobile hotspots to our patrons for free or a nominal fee. The Library hotspot program allows library card holders, who are in good standing, to access unlimited, high-speed Internet service anywhere a T-Mobile LTE service signal can be reached.

Section 1: Eligibility

Adult patrons, age eighteen or older, who are in good standing with no outstanding fines are eligible to check out the mobile hotspots. Non-cardholding patrons, patrons not in good standing (i.e. with an outstanding fee or fine), or patrons under the age of eighteen are not eligible to check out hotspots at any time. The Library reserves the right to refuse check out privileges for this device for any patron for any reason.

Section 2: Cost

The loan period for the mobile hotspot is fourteen days. The hotspots **cannot be renewed**, but can be checked out again after return as long as a wait for the devices does not exist. If an emergency arises, please call the Everett Free Library 814-652-5922 to discuss the details of your unique situation.

After the hot spot has been checked out for 16 total days (the initial 14 day loan period plus 2 grace period days), service will be stopped to the device. After 30 days overdue, a fee of up to 75% of the device replacement cost will be charged to your patron account. If the device is not returned in 90 days, 100% of the device cost will be charged to your account and **will not be refunded** if the device is returned. If any auxiliary components are lost or damaged an additional \$5.00 fee will be applied to the patron's account to account for replacement chargers or other similar auxiliary components.

Section 3: Waitlist

If all hotspots are checked out, a patron's name can be placed on a waiting list until one becomes available. An active voicemail box is **required** for contact. If the patron cannot be reached via phone or voicemail, their name will be skipped and placed back on the end of the waitlist. After called, a patron will have two library business days to pick up the device. If the device is not checked out by the end of the second day, their name will be skipped and placed back at the end of the waitlist. Only one member of a household may check out a hotspot at any given time. Additionally, two members of the same household cannot be on the waitlist at the same time.

Section 4: Usage

The Everett Free Library is not responsible for the Internet's content, and data collected or transmitted via the hotspot, or for any misuse of copyrighted material, pirating, or any other violation of law. The Library reserves the right to bar patrons from using the hot spots, other library services, and/or the Library if they have been found to be using the hotspot for criminal activity. The Library is not responsible for any damage by malicious software, identity theft, or other criminal activity that may result from the Internet connection via the hotspot. Internet content filtering is not provided. Parents and guardians are responsible for a child's use of the hotspot and the material accessed. You remain responsible for any online actions you or anyone in your household takes while using the Everett Free Library Hotspots.

The Library is not responsible for determining service quality or signal strength in the area the device is expected to be used, nor is the Library responsible for service quality or strength provided by T-Mobile. A service map can be accessed via the T-Mobile website.

If all hotspots are checked out a patron's name can be placed on a waiting list until one becomes available.

Agreement:

I have read and understand the above and agree to it.

Patron Name _____

Patron Signature _____

Address: _____

Phone: _____

Date: _____

Staff Initials: _____